

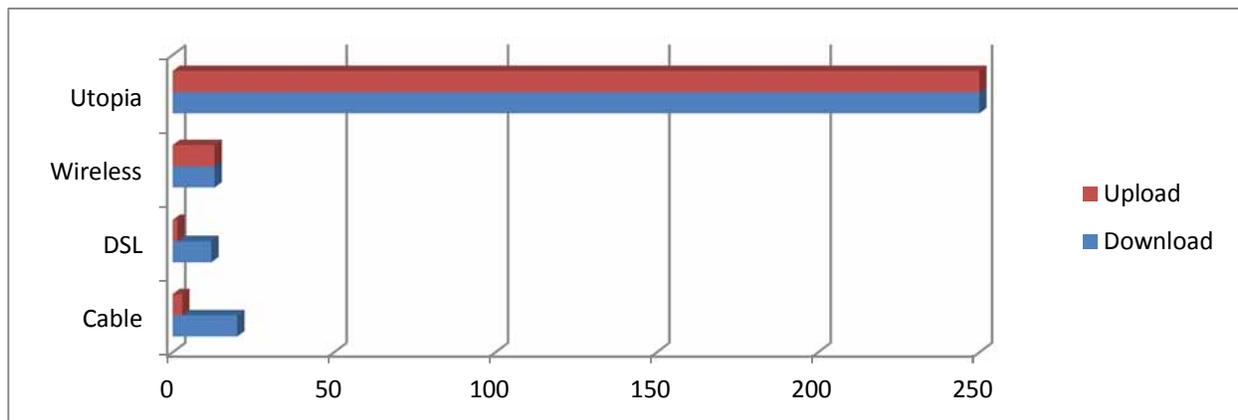
FAQ's about Utopia

How much will it really cost for Utopia Internet.

If you sign up for 250/250mb internet with Brigham.net you will have two bills. One from Utopia for 30.00 per month for the Installation and Lease of the fiber portal in your home. A second bill from Brigham.net for \$35.00. There are no additional taxes or fees on either service. 1 gig service is an additional \$20.00. If you really want to go crazy try our 10gig service.

Why is Utopia so much better than previous internet options.

Utopia delivers a **dedicated** 250meg, 1gig or 10gig connection directly to your home. It is not shared with everyone in your block or neighborhood. Utopia's speed is always several times faster than other services. Cable in Perry averages around 20meg, DSL service from the phone company averages 6meg. Wireless service in Perry averages 8meg. All three of these services slow down as you or your neighbors stream movies or use other demanding services. Utopia will always stay very near the speed you paid for since it isn't shared.



Is phone available on Utopia

We offer a VOIP phone service that is full of features. Features that are extra charges with the phone company are included at no additional charge. Free Long Distance in the US. Caller ID, Call Waiting, Online Voicemail, Voicemail delivered to Email. Follow Me. Call Blocking... All this for under \$20.00 a month.

How about TV.

We offer TV packages for every budget. Starting at 14.95 for the local channels all the way up to a full cable line-up for \$94.95 all delivered in Crystal clear HD. With the ability to record multiple shows and replay them on any TV in the house or you can Watch most channels on your cell phone or tablet with this versatility our TV can't be beat.

Is there a lien put on my house with Utopia.

NO. There are two options to get a Utopia connection into your home. You can lease it for \$30 a month with a minimum 2 year commitment or You can pay for it Up front for \$2750.00. If you choose the lease option you can end the service and owe nothing after two years. But we know that once you try it you'll love it and won't ever be happy with any other internet service.

What is the process to install Utopia in your home.

Utopia is installed in one of two ways. The first is overhead. The fiber will be run from the nearest utility pole to your home. We will try and use an existing entry such as the Air condition run or where the power enters the home. Option 2 would be an underground installation by making a small trench to your property from the Utopia box. Installers are highly trained and Utopia will stand by their work. Once the fiber is brought into your home it will be connected to a Fiber Portal or ONT which will usually be located in a utility closet in the home. The ONT has connections for Internet, TV, and Phone. In the rare event damage occurs Utopia will repair the damage and make it like it never happened.

What other equipment do I need.

We recommend a high quality wireless router. Older routers have a max wireless speed of 54meg and a max wired speed of 100 meg. With a 250meg connection we recommend a good wireless AC router with wired gigabit ports. We have tested most of the routers on the market and would be happy to provide you an excellent router.

How do I sign-up and how long does it take.

The easiest way is through our website at www.brigham.net Fill out our order form and we will submit the order to Utopia. Utopia will then send out copies of the service contract and will pick a day with you to complete the installation. Depending on the local demand install will take place between 5 and 14 days.